

## Features & Benefits

### Field Dispatching

- Dispatch work orders instantly to your field technicians
- Synchronize data wirelessly
- Field Technicians instantly access downloaded data, such as the catalog of resources/inventory, equipment and employee lists which is used to complete the work orders
- Completed work orders uploaded to office
- Field inventory control allows for less inventory waste

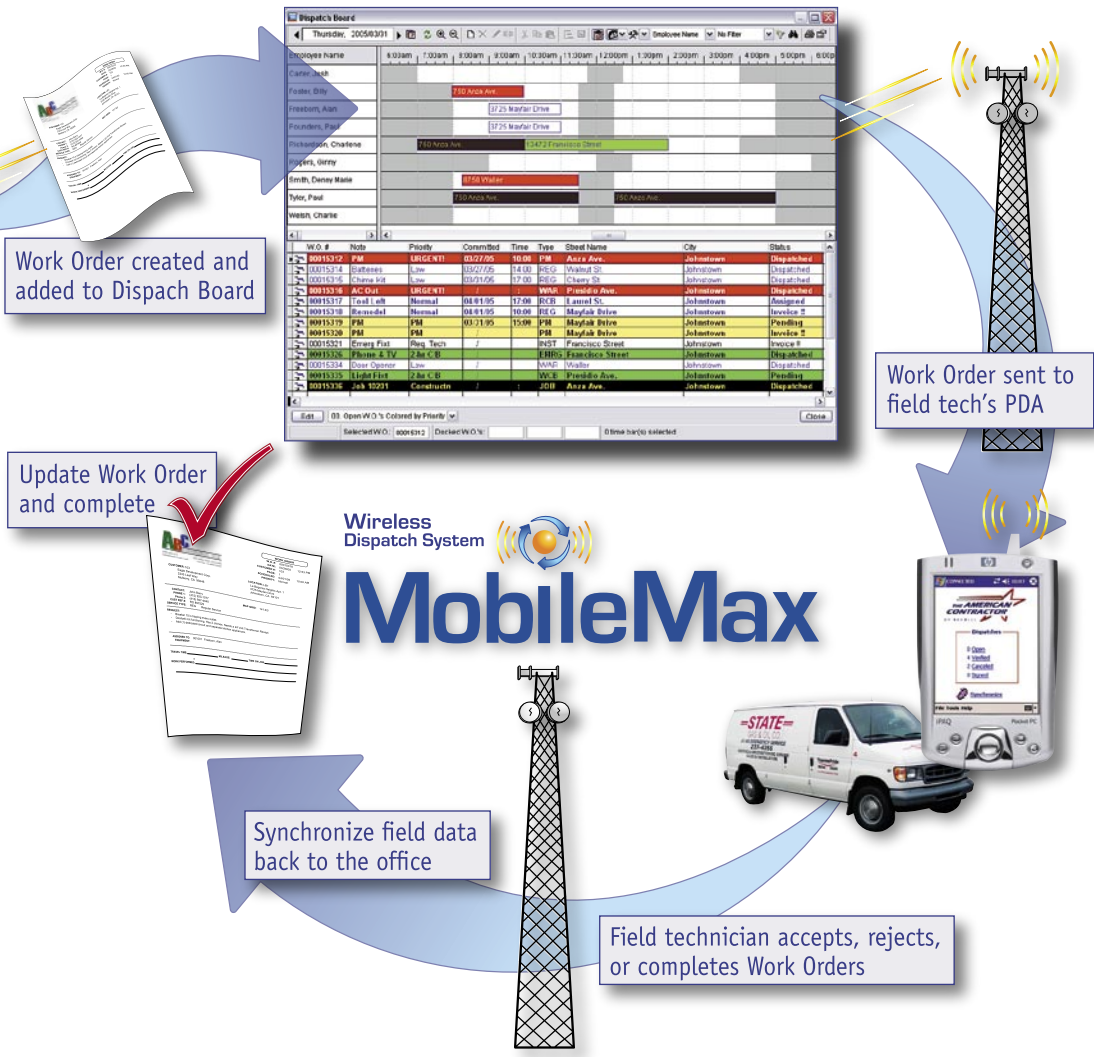
### GPS and vehicle tracking ...gives you greater control over your assets

- Locate service vehicles at all times
- Play back vehicle trajectory
- Review history of daily schedule
- Tracks employee by vehicle

### Wireless devices supported

- Pocket PC
- CDMA2000 (e.g., Sprint Vision)
- Wireless carrier connections
- All major carriers
- GPRS 3G, EVDO, 1x3G
- 802.11b
- Bluetooth
- Messaging
- Email
- Instant Messaging

**MobileMAX lets your team access, update, and send information wirelessly from the field via any wireless enabled PocketPC or device.**



### With MobileMAX, field technicians can access the latest work order information.

By giving your field service team access to real time information, you can expect to:

#### Reduce the costs of service operations

With reduced billing cycle times and accurate inventory control, MobileMAX delivers a higher standard of service and fewer costly paper-based processes.

#### Increase worker productivity

Once technicians leave the office they are usually limited to the information they left with. With MobileMAX, your team can request the vital information and specifications needed to complete the job while onsite.

#### Streamline business workflows

Companies can use MobileMAX to capture the data they need from the field. This allows your team to complete more onsite visits per day which increases profits.

#### Maximize existing IT investments

MobileMAX can be integrated with your current dispatch and messaging system. This will lower the learning curve and retain your current investment. MobileMAX is also compatible with many handheld devices. Your company may already own these devices or your employees may have their own.